Crawley Borough Council

RS/004	
	K3/004

Report to Licensing Sub Committee

Grant of New Premise Licence;

BP Oil UK Ltd – Tilgate Service Station

Ashdown Drive

Angela Tanner Head of Regulatory Services

1. Details of Application

- 1.1 On the 18thAugust 2008, BP Oil UK Ltd submitted an application to the Council for the grant of a licence for the above named premises in accordance with the provisions of the Licensing Act 2003, 'the Act'.
- 1.2 The application is for the supply of alcohol together with late night refreshment. The applicant intends to promote the four 'licensing objectives' with the steps proposed in the submitted 'operating schedule' (included in the attached application form).in accordance with the attached operating schedule.
- 1.3 The applicant proposes the following;-

Alcohol	08.00 – 23.00 Mon – Sun
Late Night Refreshment	23.00 – 05.00 Mon - Sun

1.4 The proposed 'Hours Open to the Public' are as follows:-

Monday to Sunday 24hrs

1.5 Location of premises

Reference Documents and Guidance

Appendix A Application Form

Appendix A Application Form Operating Schedule Section P

Appendix A Application Form Operating Schedule Sections L - M

Appendix A Application Form Operating Schedule Section O

Appendix B

1.6 Proposed 'lay - out' of premises

2 Consultation

2.1 The application was advertised in accordance with legislation and as a result of the consultation process the following were submitted to the Council;-

Responsible Authorities

Planning	 no objection
Building Control	 no objection
Environmental Health	- no comment
Trading Standards	- no comment
Fire & Rescue	- no comment
Child Protection	 no comment
Sussex Police	 no objection

Interested Parties. The Council received a petition outlining 21 people who agreed with the submissions made within the petition. The Council has determined that 20 of those signatories are interested parties and as such the petition is a "relevant representation". The Council officers have formed the view that one of the signatories is not an interested party as the address given was not that of a person living in the vicinity of the premises. A letter to this effect has been sent to that petitioner.

(Please note: Certain information considered by the Council to be personal information has been redacted from this document.)

2.2 The letter of representation identified certain matters where the licensing objectives may be compromised if the application was granted.

The concerns outlined in the petition include:

- There are already sufficient premises, that are open for 24 hours, that sell alcohol within the vicinity of the premises which already causes noise, aggressive behaviour and disturbance to residents and to grant this licence would further aggravate this problem.
- There is a fear that if the licence were to be granted it would lead to an increase in criminal damage being caused in the area.
- The disturbance would have a detrimental effect on the surrounding community which is made up of many elderly residents and families living with children and young babies.

Section 18(6)(a) of the Act says that "relevant representations" means representations which are about the likely effect of the grant of the premises licence on the promotion of the licensing objectives.

Further section 9.8 of the Guidance says that a representation

Appendix C Copy of letter of representation and petition

Appendix B

would only be "relevant" if it relates to the likely effect of the grant of the licence on the promotion of at least one of the licensing objectives.

Therefore, a relevant representation may be taken into account by a licensing authority but only to the extent that it relates to one of the licensing objectives.

3 Background

- 3.1 In 2005, with the introduction of the Licensing Act 2003, an application for a premises licence must be made to the relevant licensing authority subject to regulations and be accompanied by an operating schedule, a plan of the premises to which the application relates in the prescribed form and if the licensable activities include the supply of alcohol by a form of consent given by the individual whom the applicant wishes to have specified in the premises licence as the premises supervisor.
- 3.2 Where the Licensing Authority receives an application for a premises licence in accordance with legislation they must grant the licence subject only to such conditions as are consistent with the operating schedule accompanying the application and any mandatory conditions.
- 3.3 Where relevant representations are made the licensing authority must hold a hearing to consider them and having regard to the representations take such of the steps (if any) as it considers necessary for the promotion of the licensing objectives.
- 3.4 The steps so mentioned are;-

(a) Grant the licence subject to the conditions mentioned in the 'operating schedule' modified to such extent as the authority considers necessary for the promotion of the licensing objectives.
(b) To exclude from the scope of the licence any of the licensable activities to which the application relates
(c) To refuse to specify a person in the licence as the designated

(c) To refuse to specify a person in the licence as the designated supervisor,

(d) to reject the application.

- 3.5 Section 176 of the Act states that no premises licence has effect to authorise the sale by retail or supply of alcohol on or from excluded premises. In this section 'excluded premises' means premises used primarily as a garage or which forms part of premises which are primarily so used. Premises are used as a garage if they are used for the retailing of petrol or derv.
- 3.6 The Council has requested the applicant supply written documentation outlining the 'primary use' of the premises. This information has been refused to the Council and subsequently we are not able to determine the 'primary use' of the premises at this stage.

Licensing Act 2003,' the Act' Section 17

Licensing Act 2003,' the Act' Section 18

4.1	There are no extra staffing or financial implications to the Council, save for those laid out in Part 10 of the Information Pack in respect of possible appeals	Information Pack: Part 10 (General)
4.2	The Council is required to consider the impact any decision may have on an individual's Human Rights.	Information Pack: Part 10 (General)
4.3	The Council is required to consider the impact any decision may have on crime and disorder in the area (Section 17, Crime and Disorder Act, 1998).	
5	Community Strategy and Corporate Plan;	
5.1	See part 10 (General); Information pack	Information Pack: Part 10
6	Considerations to be Addressed in Accordance with Licensing Guidance issued under section 182 of the Licensing Act 2003	
6.1	Members must give due consideration to the merits of each individual case. Attention is drawn to the following sections of the 'Members' Information Pack';	
	Council's Licensing Policy, LACORS Guidance, CBC Hearing Procedures, Premises Guidance, Licensing Act (premises), Regulations (premises), Conditions (premises)	Part 1 Part 2 Part 2 Part 3 Part 3 Part 3 Part 8 & 9
6.2	The aim of the policy is to promote the licensing objectives set out in the Act whilst securing the safety and amenity of residential communities and facilitating a sustainable entertainment and cultural industry.	CBC Alcohol Licensing Policy 1.2
6.2.1	The overriding philosophy of the licensing regime is that there is a presumption that a licence will be granted unless there are compelling reasons to refuse the licence.	CBC Alcohol Licensing Policy 1.2
6.2.2	The Licensing Authority will primarily focus on the direct impact the activities taking place at licensed premises will have on members of the public living, working and engaging in normal activity in the area concerned. Licensing law is not a mechanism for the general control of anti social behaviour by individuals once they are beyond the reasonable control of the licence holder.	CBC Alcohol Licensing Policy 2.4
6.2.3	The policy is also intended to ensure that the provision of additional opportunities for licensable activities is matched by additional measures enabling the police and responsible authorities to act	CBC Alcohol Licensing Policy 2.7

Staffing, Financial and Legal Implications

4

promptly to maintain public order and safety.

6.2.4	The key controls in respect of preventing crime and disorder arise from good operational planning and good management of activities at the premises	CBC Alcohol Licensing Policy 2.10
6.2.5	The Licensing Authority recognises that the public safety objective is concerned with the physical safety of the people using the relevant premises and not public health which is dealt with in other legislation.	CBC Alcohol Licensing Policy 2.27
6.2.6	There is no statutory definition of Public Nuisance. The Licensing Authority will therefore, need to make judgements about what constitutes public nuisance and define the necessary controls. To decide this, Members will focus on whether impacts of the licensable activities at the specific premises on persons living and working (including doing business) in the vicinity are disproportionate and unreasonable.	CBC Alcohol Licensing Policy 2.33
6.2.7	The Licensing Authority recognises that the protection of children from harm includes the protection of children from moral, psychological and physical harm and this would include the protection of children from too early an exposure to strong language and sexual expletives.	CBC Alcohol Licensing Policy 2.46
6.3	Please note:	Appendix A (Application Form -Part B) 'Operating Schedule'
	Applicants are expected to conduct a thorough risk assessment with regards to the licensing objectives when preparing their applications. Any risk assessment to identify necessary measures should consider the individual circumstances of the premises	

- (including local knowledge) and take into account a range of factors including:
 - the nature and style of the venue;
 - the activities being conducted there;
 - · the location; and

.

.

.

- the anticipated clientele
- 6.4 In preparing 'Operating Schedules', the Licensing Authority expects CBC Alcohol Licensing Policy that applicants should have regard to statements of licensing policy published by this authority for the Crawley area.
- 6.4.1 It is also expected that applicants will seek the views of key responsible authorities before formally submitting applications and having completed drafts of their own operating schedules (after considering the effect on the four licensing objectives). For example, on matters relating to crime and disorder, the police and local authority safety officers and local community groups might be consulted.
- 6.5 Examples of conditions which may assist in the promotion of the Information Pack: Part 1, Policy licensing objectives can be found in the information pack.

CBC Alcohol Licensing Policy

Part 9, conditions

- 6.6 Members will need to incorporate the provisions of the operating schedule into any licence granted by imposing on the licence the provisions of the operating schedule as conditions. However, if Members believe that it is necessary to modify the provisions of the operating schedule in order to ensure that the licensing objectives are promoted, appropriate alternative conditions may be drafted and imposed.
- 6.7 If Members believe that the operating schedule fails to promote the licensing objectives in some way, conditions not covered by the provisions of the operating schedule may be drafted and inserted. Members may also exclude elements of the operating schedule which do not promote the licensing objectives by the imposition of negative conditions or conditions otherwise appropriately drafted.
- 6.8 Council Policy states that conditions will be used if they can control issues that directly impact on the behaviour of those under the licensee's direction, when on his premises or in the immediate vicinity of the premises as they seek entry or leave. The Conditions laid down in Annex D of the Statutory Guidance will be used as a pool of conditions in respect of General Management Controls on Crime and Disorder.
- 6.9 The Licensing Authority will look to the Police as the main source of advice on these matters and this advice will be given considerable weight.
- 6.10 Members are reminded, however, that if conditions which do not precisely mirror the operating schedule are to be imposed, the Members must satisfy themselves that appropriate evidence exists to justify the imposition of these conditions.
- 6.11 Section 4 of the 2003 Act provides that in carrying out its functions, a licensing authority must 'have regard to' guidance issued by the Secretary of State under section 182. The requirement is therefore binding on all licensing authorities to that extent.
- 6.12 However, the guidance cannot anticipate every possible scenario or set of circumstances that may arise and as long as licensing authorities have properly understood the Guidance they may depart from it if they have reason to do so as long as they are able to provide full reasons.
- 6.13 Departure from the Guidance could give rise to an appeal or judicial review, and the reasons given will then be a key consideration for the courts when considering the lawfulness and merits of any decision taken.
- 6.14 Each application must be considered on its own merits and any conditions attached to licences and certificates must be tailored to the individual style and characteristics of the premises and events concerned. This is essential to avoid the imposition of disproportionate and overly burdensome conditions on premises where there is no need for such conditions. Standardised conditions

CBC Alcohol Licensing Policy 2.14

CBC Alcohol Licensing Policy 2.14

Section 182 Statutory Guidance 1.15 should be avoided and indeed, may be unlawful where they cannot be shown to be necessary for the promotion of the licensing objectives in any individual case.

6.15 In addition, when considering a new premises licence or following reviews that have identified problems with a particular premises, licensing authorities may consider imposing conditions as appropriate such as door supervisors, CCTV etc

6.15.1 Door supervisors

Conditions relating to the provision of door supervisors and security teams may be valuable in:

• preventing the admission and ensuring the departure from the premises of the drunk and disorderly, without causing further disorder;

• keeping out individuals excluded by court bans or by the licence holder;

• searching and excluding those suspected of carrying illegal drugs, or carrying offensive weapons; and

• maintaining orderly queuing outside venues.

Where the presence of door supervisors conducting security activities is to be a condition of a licence, which means that they would have to be registered with the Security Industry Authority, conditions may also need to deal with:

- the number of supervisors;
- the displaying of name badges;
- the carrying of proof of registration;
- where, and at what times, they should be stationed on the premises; and

• whether at least one female supervisor should be available (for example, if female customers are to be given body searches).

Door supervisors also have a role to play in ensuring public safety

6.15.2 **CCTV**

The presence of CCTV cameras can be an important means of deterring and detecting crime at and immediately outside licensed premises. Conditions should not just consider a requirement to have CCTV on the premises, but also the precise siting of each camera, the requirement to maintain cameras in working order, and to retain recordings for an appropriate period of time.

- 6.16 All local authorities must fulfil their obligations under section 17 of the Crime and Disorder Act 1998 when carrying out their functions as licensing authorities under the 2003 Act.
- 6.17 Section 17 is aimed at giving the vital work of crime and disorder reduction a focus across the wide range of local services and putting it at the heart of local decision-making. It places a duty on certain key authorities, including local authorities and police and fire and rescue authorities to do all they reasonably can to prevent

Section 182 Statutory Guidance Annex D

Section 182 Statutory Guidance 1.28

Section 182 Statutory Guidance 1.29

Section 182 Statutory Guidance 1.27

Section 182 Statutory Guidance Annex D crime and disorder in their area

- 6.18 The Government's expectation is that the police will have a key role Statutory Guidance S182 in undertaking the following tasks: 2.2 Premises providing late night refreshment: working with venue owners and managers to resolve drug-related problems and problems of disorder, drunkenness and antisocial behaviour. Statutory Guidance 6.19 The essential purpose of the licence or certificate in this context is S182 to regulate behaviour on premises and access to them where this 2.4 relates to licensable activities and the licensing objectives 6.20 Conditions are best targeted on deterrence and preventing crime Section 182 Statutory Guidance and disorder. For example, where there is good reason to suppose 2.6 that disorder may take place, the presence of closed-circuit television cameras both inside and immediately outside the premises can actively deter disorder, nuisance and anti-social behaviour and crime generally. Section 182 Statutory 6.21 Similarly, the provision of requirements for door supervision may be Guidance necessary to ensure that people who are drunk or drug dealers or 2.7 carrying firearms do not enter the premises, reducing the potential for crime and disorder, and that the police are kept informed. 6.22 In preparing an operating schedule, the Secretary of State expects Section 182 Statutory Guidance applicants to have had regard to the statement of licensing policy for 8.28 their area. They should also be aware of the expectations of the licensing authority and the responsible authorities on the steps that are necessary for the promotion of the licensing objectives. 6.23 The steps to be taken should be both realistic and within the control Section 182 Statutory Guidance of the applicant and management of the premises. If a licence is 8.31 granted with conditions attached requiring the implementation of such steps, the conditions will be enforceable in law and it will be a criminal offence to fail to comply with them (under section 136 of the 2003 Act). As such, it would be wholly inappropriate to impose conditions outside the control of those responsible for the running of the premises 6.24 Section 182 Statutory In determining the application with a view to promoting the Guidance licensing objectives in the overall interests of the local 9.25 community, the licensing authority must give appropriate weight to: the steps that are necessary to promote the licensing objectives: the representations (including supporting information) presented by all the parties;
 - this Guidance;
 - its own statement of licensing policy.

6.25	The conditions that are necessary for the promotion of the licensing objectives should emerge initially from a prospective licensee's or certificate holder's risk assessment which applicants and clubs should carry out before making their application for a premises licence.	Section 182 Statutory Guidance 10.7
6.26	Conditions which relate to the four licensing objectives could be used where necessary and appropriate to the particular circumstances of an individually licensed premises. It is important that they should not be applied universally and treated as standard conditions irrespective of circumstances	Section 182 Statutory Guidance 10.5
6.27	The Act requires that licensing conditions should be tailored to the size, style, characteristics and activities taking place at the premises concerned. This rules out standardised conditions which ignore these individual aspects. It is important that conditions are proportionate and properly recognise significant differences between venues	Section 182 Statutory Guidance 10.13
6.28	Licensing authorities should therefore ensure that any conditions they impose are only those which are necessary for the promotion of the licensing objectives, which means that they must not go further than what is needed for that purpose. Public safety concerns (and the concerns identified in the other objectives) should not of course be ignored and in considering a proportionate response to the licensing needs for such events, the physical safety of those attending such events should remain a primary objective.	Section 182 Statutory Guidance 10.14
6.29	Where there are objections to an application and the committee believes that changing the licensing hours would undermine the licensing objectives, they may reject the application or grant it with appropriate conditions and/or different hours from those requested	Section 182 Statutory Guidance 10.20
6.30	If members consider a door supervisory presence to be necessary the following will apply:-	

Mandatory conditions will apply to this application;

Section 21; Door Supervisors

"(1) Where a premises licence includes a condition that at specified times one or more individuals must be at the premises to carry out a security activity, the licence must include a condition that each such individual must be licensed by the Security Industry Authority

7 Recommendations

7.1 Having regard to the representation, to the extent that it relates to at least one or more of the four licensing objectives, Members may take such of the following steps mentioned (if any) as it considers necessary for the promotion of the licensing objectives;-

- 7.2 Grant the application subject to conditions which are consistent with the operating schedule modified to such extent as the authority considers necessary for the promotion of the licensing objectives, including the conditions (modified or otherwise) agreed with Sussex Police and any relevant mandatory conditions or,
- 7.3 Exclude from the scope of the licence any of the licensable activities to which the application relates, or,
- 7.4 To refuse to specify a person in the licence as the premises supervisor or,
- 7.5 Reject the application, giving reasons for doing so.

Background Papers All associated paper work regarding this application. The information pack Statutory Guidance Statement of Policy Appendix A (Application Form -Part B) 'Operating Schedule' Section 18(2) Appendix D

Appendix A (Application Form -Part B) 'Operating Schedule' Section 18(4)(b)

Section 18(4)(d)

Contact officer Mike Lyons 01293 438698